

# Aetna Billing Guidelines

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## **Aetna Billing Guidelines**

Get tools and guidelines from Aetna to help with submitting insurance claims and collecting payments from patients.

## **Claims, Payment & Reimbursement - Health Care ... - Aetna**

Aetna Premier Care Network/Aetna Premier Care Network Plus Provider Guide Behavioral Health Provider Manual This manual has information about our specialty programs and clinical practice guidelines, along with information on credentialing.

## **Provider Manuals - Health Care Professionals | Aetna**

Aetna is complying with the CMS coding guidelines for COVID-19 lab testing. CMS adopted four CPT

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codes, (U0001), (U0002), (U0003) and (U0004) for COVID-19 diagnostic testing. Aetna will accept CPT code 87635 or HCPCS Level II U0002 for the COVID-19 diagnostic testing.

### **COVID-19 Billing & Coding FAQs for Aetna Providers**

These guidelines are intended to clarify standards and expectations. They should not: ... Links to various Aetna Better Health and non-Aetna Better Health sites are provided for your convenience. Aetna Better Health of California is not responsible or liable for non-Aetna Better Health content, accuracy or privacy practices of linked sites or ...

### **Clinical Guidelines and Policy Bulletins | Aetna Medicaid ...**

©2018 Aetna Inc. 2 Proprietary Introduction Submitting a claim correctly the first time increases the cash flow to your practice, prevents costly follow-up time by your office or billing staff, and reduces the uncertainty members feel with an unresolved claim.

### **Billing and Claims - Aetna**

As an Aetna Better Health provider, there are certain procedures and protocols you need to know. The provider manual gives you easy access to information about a wide variety of topics, ranging from how to file a claim, which services are covered for Aetna Better Health members, grievance and appeals processes and more.

### **Provider manuals - Aetna**

Billing and coding FAQs. Patient coverage. Information on testing and other patient care needs. ... Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates (Aetna).

### **COVID-19 FAQs & Resources for Aetna Providers**

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Aetna's liberalized coverage of Commercial telemedicine services, as described in its telemedicine policy, will now extend through December 31, 2020. 5 Aetna extended all member cost-sharing waivers for covered in-network telemedicine visits for outpatient behavioral and mental health counseling services through December 31, 2020. 6 Aetna self-insured plan sponsors offer this waiver at their ...

### **COVID-19 Telemedicine Coverage FAQs for Aetna Providers**

Aetna has reached these conclusions based upon a review of currently available clinical information (including clinical outcome studies in the peer-reviewed published medical literature, regulatory status of the technology, evidence-based guidelines of public health and health research agencies, evidence-based guidelines and positions of ...

### **Medical Clinical Policy Bulletins - Aetna**

Number: 0325. Policy. Aetna considers physical therapy (PT) medically necessary when this care is prescribed by a chiropractor, DO, MD, nurse practitioner, podiatrist or other health professional qualified to prescribe physical therapy according to State law in order to significantly improve, develop or restore physical functions lost or impaired as a result of a disease, injury or surgical ...

### **Physical Therapy - Medical Clinical Policy Bulletins | Aetna**

If after 31 days the newborn still has not received an ID card, contact Aetna Better Health of Texas Medicaid STAR and STAR Kids Member Services at 1-800-248-7767 (Bexar - STAR) or 1-800-306-8612 (Tarrant - STAR) and Medicaid STAR Kids 1-844-STRKIDS (1-844-787-5437).

### **Provider Billing information - Aetna**

If after 31 days the newborn still has not received an ID card, contact Aetna Better Health of Texas Medicaid STAR Member Services at 1-800-248-7767 (Bexar) or 1-800-306-8612 (Tarrant). Timely

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filing Aetna Better Health of Texas providers have 95 days from the date of service or within 95 days of the primary carrier's Explanation of Benefits ...

### **Provider Billing information - Aetna**

Aetna Do not use mod. 50; paid at 100% Comm'l: Bill CPT on 1 line with mod. 50. at 1 unit. MCR: Bill CPT on 2 lines, w/ mod. 50 on one line. Paid at 150% Do not use mod. 50; use mods RT or LT. BCBSTX Do not use mod. 50; paid at 100% Bill CPT on 1 line with 50 mod. at 1 unit with full charge for both procedures (your charge x 2); paid

### **Bilateral Billing Guidelines Grid**

These guidelines are intended to clarify standards and expectations. They should not: Take precedence over your responsibility to provide treatment based on the member's individual needs. Substitute as orders for treatment of a member. Guarantee coverage or payment for the type or level of care proposed or provided.

### **Provider Guidelines - Aetna**

Aetna Medicaid adopts evidence-based clinical practice guidelines (CPGs) from nationally-recognized sources. CPGs are tools that help practitioners make decisions about appropriate health care for specific clinical circumstances. They are reviewed every two years or more frequently if national guidelines change within the two-year period.

### **Provider Guidelines - Aetna**

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### **Claim Submission Tips & Guidelines | Aetna Dental**

2. "Until further notice, Aetna will offer zero co-pay telemedicine visits for any reason to all Individual and Group Medicare Advantage members." Should check with patients plan to confirm .
3. Aetna will pay for telehealth by institutional providers on a UB04 using GT or 95 modifier AETNA E-VISITS March 26 - June 4th, 2020. CORRECTED 4-14-20

### **TELEHEALTH/E-VISIT QUICK REFERENCE GUIDE - April 14, 2020**

Aetna joins UnitedHealthcare among the commercial insurers that have expanded coverage from more limited e-visit provisions. UPDATE (April 3): Aetna has advised that telehealth services delivered by physical therapists may be billed on a UB04 using the modifier GT or 95. Please contact [advocacy@apta.org](mailto:advocacy@apta.org) with any issues or questions associated with this billing.

### **Aetna Now Covers Telehealth Delivered by PTs | APTA**

If you have an Aetna plan premium and are billed directly by Aetna Medicare for the full ..... o The grievance must be submitted within 60 days of the event or incident. Medicare Claims Processing Manual - CMS.gov. 10.1 - Billing Part B Radiology Services and Other Diagnostic Procedures ...

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