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HOUSEKEEPING BASIC SKILLS 2 1. READING TEXT ...

housekeeping supervisor. A hotel housekeeper promotes a positive image of the property to guests and must be pleasant, honest, friendly and should also be able to address guest requests and problems.

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HOUSEKEEPING: FIRST LEVEL: UNIT 1 . PREPARE FOR WORK AND CLOSE WORK . STANDARDS . Punctuality requirements are observed. The trolley, bucket and caddy are cleaned, organized and made ready for use.

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Hotel Housekeeping i About the Tutorial Hotel Housekeeping is an activity of keeping the hotel clean, tidy, and up to the highest standard of conduct. This tutorial introduces you to various concerns of Hotel Housekeeping such as principles of housekeeping, types of cleanings, and standard operating procedures of cleaning.

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cleaning Hits: 51117 SOP - Housekeeping - Handling Guest Room  
Found Open Hits: 6240

## **Housekeeping / HK SOP ( Standard Operating Procedure)**

The text explores the role of the housekeeping department in hotel/lodging operations, and focuses mainly on the effective communication between the housekeeping, front office, and engineering and maintenance staff. This edition will have the same focus on the management- and administration-based philosophy from the 1st Edition, but with a ...

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